



ON-SITE SPARE PARTS SERVICE

No Wait Parts Replacement For 24/7 Operations

Key Benefits

- Increase system availability with instant access to spares
- Get a spare service that is tailored to your mission-critical needs
- Eliminate spares inventory management
- Get discounts on parts costs

Get instant spares availability at significantly reduced costs with GVS Onsite Spares Service

In a world where companies can't afford any system downtime, your best strategy is to ask the right questions: Do you have the services in place to keep your systems running at peak capacity? Are you covered in case of emergencies? Are there other services you should add to ensure that your systems remain available?

A key service area businesses often overlook is spares availability. Even the industry's most advanced support offerings, including our Pillar III services, come with overnight parts delivery expectation. For some organizations, overnight (even several hours) is just too long to wait for a part. Those hours of downtime can mean significant business losses. If this holds true for your environment, having instant access to critical spares only makes sense.

GVS' Custom Onsite Spares Service increases system availability

GVS' Onsite Spare Parts Service gives you peace of mind when it comes to system availability. You simply add it onto your GVS Pillar Service coverage for one monthly fee. With this service addition, you know the right part is always there, waiting for the moment when you suddenly need it. What's more, parts delivery time is no longer an issue. That's because GVS keeps your spares stocked, organized and readily available at your site.

A Spares Program That's Tailored To Your Mission-Critical Requirements

How can you be sure that the spare you need is stocked? Easy. GVS tailors the Onsite Spare Parts Service to your exact business needs by matching your spares requirements to your system configuration. If you need to support multiple or remote locations across North America, we can manage that for you, too. In this case, GVS taps into a vast network of 4 Regional Stocking Locations in the U.S. to continuously replenish parts at all your locations. With this service in place, you'll always have immediate access to the parts you need, when and where your mission-critical systems require them.

Eliminate Spares Inventory Management And Save On Time And Money



With Onsite Spares Service, we keep your inventory stocked with the highest quality parts. The Onsite Spare Parts Service also offers you the spares you need at a reduced cost from what you would spend if you bought them on your own. And, since GVS is handling your spares management, we own the spares. This means it's our job to keep your onsite parts current, so you don't have to worry about owning obsolete parts, which is a savings in itself. So, if yours is a mission-critical environment that can't handle an overnight wait for a spare part don't! Contact your GVS Sales Representative to find out more about how you can get instant access to the spares you need save time and costs in managing your onsite spares program.

GVS Clustering Solutions: Another Option

Metropolis' Cluster Server is an architecture-independent availability management solution focused on proactive management of service groups (application services). It is equally applicable in simple shared disk and StarNet SAN (storage area network) configurations of up to 32 servers and compatible with single server, parallel, and distributed applications. Cascading and multi-directional application failover is supported and application services can also be manually migrated to alternative servers for maintenance purposes. A Java-based management GUI provides a single point of administration for multiple Metropolis Cluster server clusters. Metropolis Cluster server provides a comprehensive availability management solution designed to minimize both planned and unplanned down time.

